



Diploma in
Advanced Skills in Customer Care

Language in which Course is currently available:

English

Eligibility:

Educational Qualification	Intermediate / Graduate
Age	Any
Location	Any

For whom:

- For those who wish to enter the Customer Care industry.
- For Customer Care Professionals with related work experience but no formal training.
- For Customer Care Professionals seeking promotion in existing job or intending to add more value to their skills.

Syllabus:

- Customer Care

*2 Year or more Customer Care experience required for those applying under Direct Certification route.